

EFFECTIVE

September 1, 2021.

Subject(s)

The scheduled EBT vendor transfer from Conduent, Inc. to Fidelity Information Services (FIS) did not take place on 8/29/21. The state is continuing with Conduent, Inc. for the time being.

Also, at this time, the benefit reduction for card replacement will remain at \$3.03 if replaced by the EBT vendor and \$3.72, if replaced by the local office.

**MANUAL
MAINTENANCE
INSTRUCTIONS**

Changed Items ...

[BAM 401E](#)